



# Privacy Notice

This privacy notice provides details of the personal information we collect from you, what we do with it, how you might access it and who it might be shared with.

## Our Organisation

Grandfox Pty Ltd operating as CarWiz.

151b Firethorn Street

Montana Gardens  
Montana

0158.

Email: [info@carwiz.co.za](mailto:info@carwiz.co.za)

## What we do with your personal information

We use your personal information only for the purpose for which it is collected. Among others, this purpose could be to provide a service, assist us with administration, recruit prospective employees or even to comply with a legal obligation. We may use your personal information for other similar purposes, including marketing and communications, but that will only occur in the case where we have your consent or another lawful justification for doing so.

## What personal information do we collect?

We only collect the minimum amount of information that is relevant to the purpose. If you interact with us on the internet, the personal information we collect depends on whether you just visit our website or, use our services. If you visit our website, your browser transmits some data automatically, such as your browsing times, the data transmitted and your IP address.

If you use our services, personal information is required to fulfil the requirements of that service.

Generally, we collect the following personal information:

- your first name and surname;
- your email address;
- your telephone number;

- your province, city and suburb;
- your password.
- the name of your dealership
- the contact telephone number of your dealership
- the contact email address of your dealership
- the physical address of your dealership
- the first name and surname of all users of your dealership account;
- the email addresses of all such users;

If there is any specific personal information to collect, we will indicate as such, at or near the time of collection.

### **How do we look after personal information?**

We limit the amount of personal information collected to only what is fit for the purposes as described above. We restrict, secure and control all of our information assets against unauthorised access, damage, loss or destruction; whether physical or electronic. We retain personal information only for as long as is described above, to respond to your requests, or longer if required by law. If we retain your personal information for historical or statistical purposes we ensure that the personal information cannot be used further. While in our possession, together with your assistance, we try to maintain the accuracy of your personal information.

### **How can you access your personal information?**

You have the right to request access to any of your personal information we may hold. If any of that information is incorrect, you may request that we correct it. If we are improperly using your information, you may request that we stop using it or even delete it completely.

**If you would like to make a request to see what personal information of yours we might hold, you may make a request by following the request process contained in our PAIA manual.**

Where you have previously given your consent to process your personal information, you also have the right to request that we transmit your personal information to a different service provider.

Where it may have been necessary to get your consent to use your personal information, at any moment, you have the right to withdraw that consent. If you withdraw your consent, we will cease using your personal information without affecting the lawfulness of processing based on consent before your withdrawal.

## **Our Information Officer**

Email: [info@carwiz.co.za](mailto:info@carwiz.co.za)

## **The SA Information Regulator**

You have the right to lodge a complaint with the SA Information Regulator. See the Information Regulator contact details below.

The Information Regulator (South Africa)

PO Box 31533, Braamfontein

27 Stiemens Street, Braamfontein, 2017

The Information Regulator (South Africa) complaints.[IR@justice.gov.za](mailto:IR@justice.gov.za) /  
[infoereg@justice.gov.za](mailto:infoereg@justice.gov.za)

Telephone: +27 (0)82 746 4173